WECA eCampus Self-Paced Troubleshooting F.A.Q's

Contents

Course content is not being displayed.

<u>For mobile devices</u>: Try switching to another web browser, please note that all course content does not display in the Firefox browser. WECA cannot guarantee course functionality and compatibility will all mobile devices and suggests that students have access to a traditional computer as backup.

<u>For laptop and desktop users</u>: Try switching to another web browser, please note that all course content does not display in the Firefox browser.

I'm clicking on the link to a module to get started, but nothing is happening.

If you have a pop-up blocker on, this may be preventing the module from opening. Try adding ecampus.goweca.com as an allowed website in your pop-up blocker's settings, or disable the pop-up blocker while working on your class work.

[Allow pop-ups in Microsoft Edge](#)
[Allow pop-ups in Firefox](#)
[Allow pop-ups in Google Chrome](#)
[Allow pop-ups in Safari](#)

I am unable to take my final exam.

If you see a message on the main page of the class that says "Not available unless: You achieve a required score" in a previous module's quiz, that means you must go back and pass the quiz that is referenced in the message. You must pass each quiz with a 70% or better in order to continue.

Where do I find the additional documents mentioned in the modules?

To find the additional documents, indicated by a red star in class modules, return to the main page of the class. Above the class modules you will find a folder labeled as additional documents.